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EUROPEAN COMMISSION FOR DEMOCRACY THROUGH LAW
(VENICE COMMISSION)

in co-operation with

**THE PRIME MINISTRY OF JORDAN / INSTITUTIONAL PERFORMANCE
AND POLICY DEPARTMENT**

AND

THE GENERAL PERSONNEL COUNCIL OF PALESTINE¹

10th Regional seminar for senior public officials

UniDem Med

**“LEADING INNOVATION IN THE CIVIL SERVICE:
FROM RULE OF LAW STANDARDS TO LEADERSHIP”**

**W Hotel
Amman, Jordan**

4 – 6 November 2019

**ENABLING AND MEASURING PERFORMANCE: LEADERSHIP AND HUMAN
RESOURCES MANAGEMENT IN THE ERA OF NEW TECHNOLOGIES**

by

Ms Kai HÄRMAND

**(Deputy Secretary General, Head of the Legislative Policy Department,
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Ensuring Sustainable Democratic Governance and Human Rights in the Southern Mediterranean



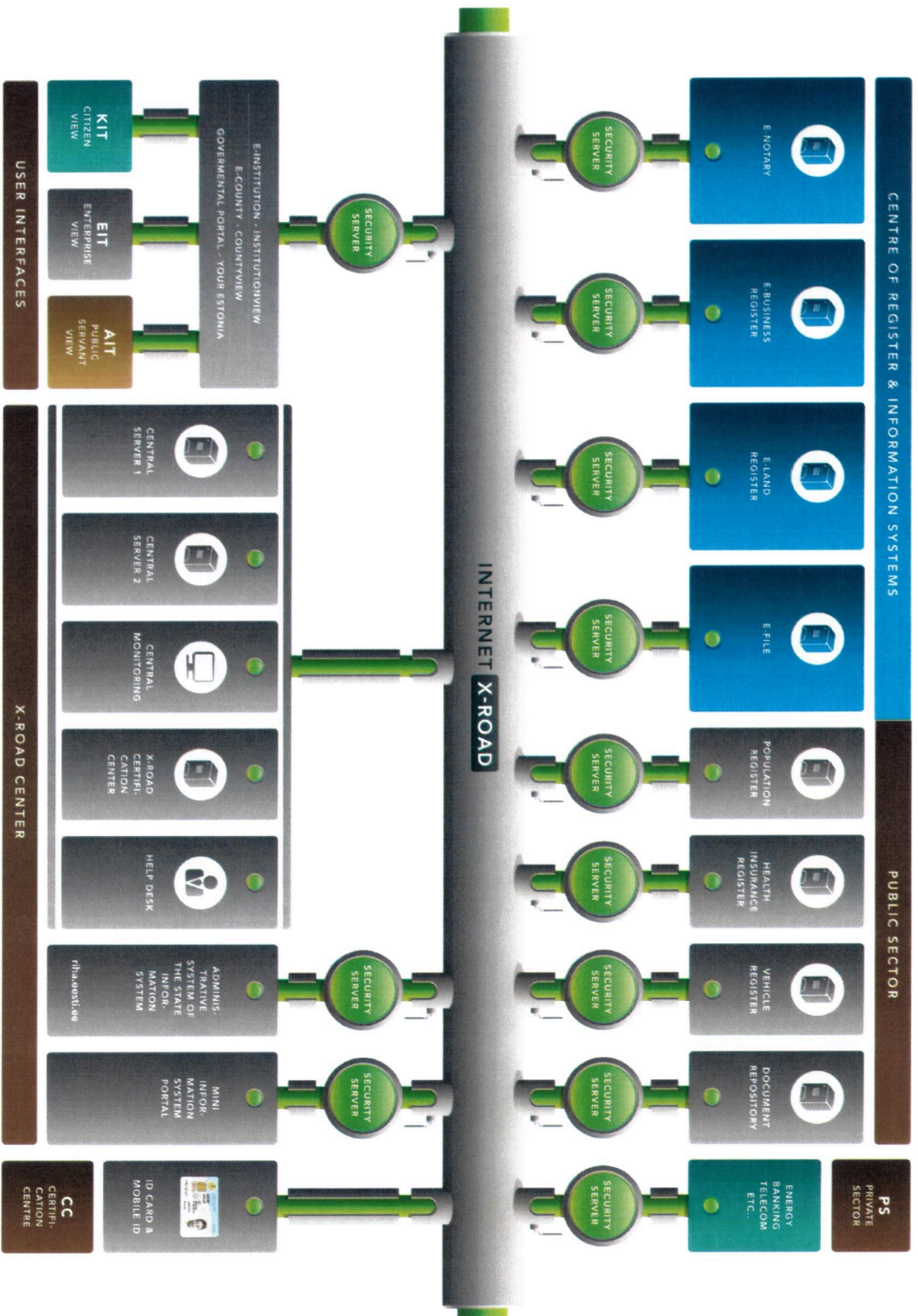
¹ This designation shall not be construed as recognition of a State of Palestine and is without prejudice to the individual positions of Council of Europe and European Union member States on this issue.

E-government: new skill sets and new dimension of leadership

Kai Härmand

Estonia- background

- 91 % of people use Internet
- Digital ID is mandatory (98% of population)
- 99 % of public services are online
- 1200 e-governance solutions: public registries, services and databases
- X-road as digital highway, 52 000 organisations using daily
- More www.e-estonia.com



Regulatory basis for consultation

- The guidelines for development of legislative policy until 2030
- The methodology of impact assessment

Guidelines how to recognize the interested groups

- The good engagement code of practice

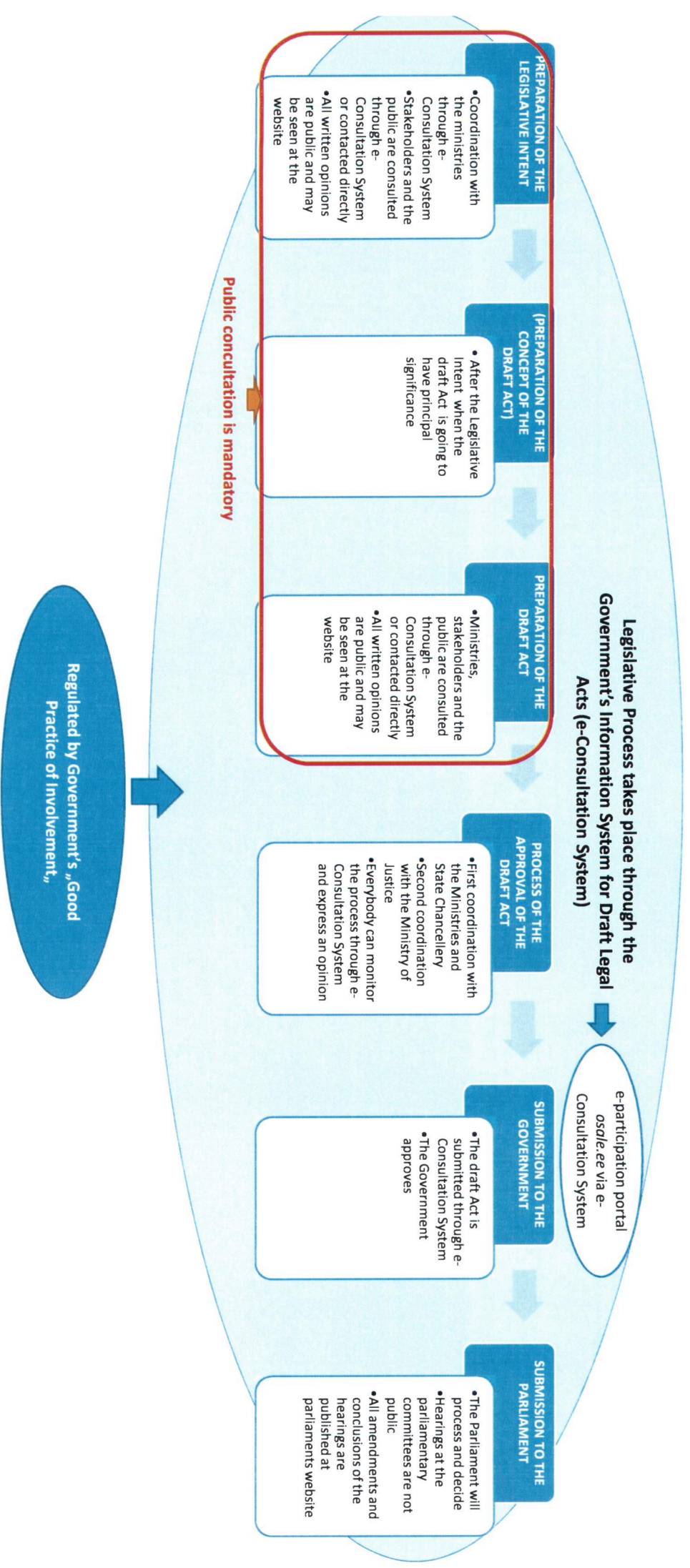
How to engage the general public, stakeholders for consultations

- The rules of legislative drafting for the government

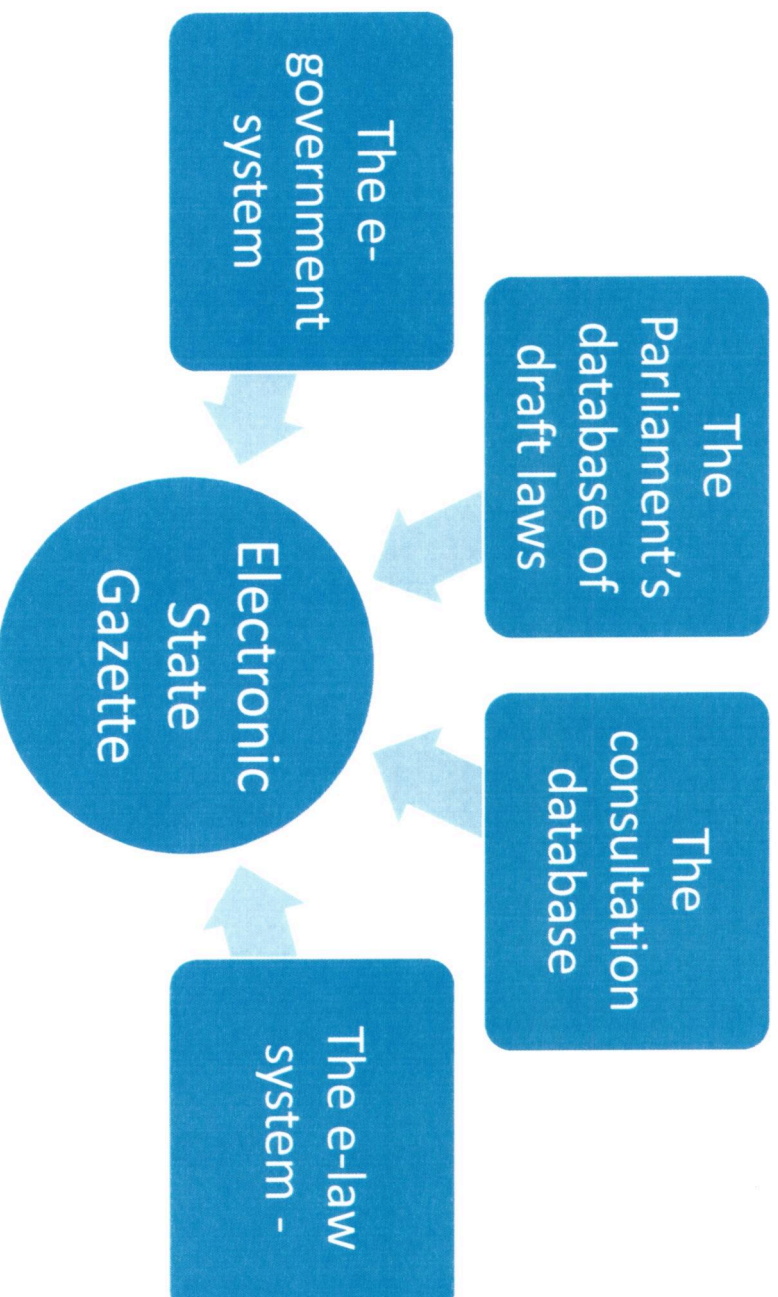
Estonia started with...

- 2001-2011 eÕigus (e-consultation for legal drafts)
- 2001-2011 e-esitamine (e-Government)
- 2001-2008 TOM.EE (*Today I Decide*) participatory web
- 2007 osale.ee e-participation portal (www.osale.ee)
- 2010 VOLIS.EE for local councils (www.volis.ee)
- 2010 PETITSIION.EE (citizens initiative website)
- 2011 EIS-Government's Information System for Draft Legal Acts (e-Consultation System)

Legislative Process and Participaton



The digital means of consultation



The main public legal databases are:

- 1) The e-law system - <http://eelnou.d.valitsus.ee>
- 2) The consultation database – www.osale.ee
- 3) The e-government system – <https://viis.rk.ee/>
- 4) The Parliament's database of draft laws - <http://www.riigikogu.ee>
- 5) The electronic State Gazette - <https://www.riigiteataja.ee/>

The future

- Digital tool for
 - co-creation of legal drafts,
 - public consultation,
 - proceedings in the parliament
- publication

Thank You!

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