EUROPEAN COMMISSION FOR DEMOCRACY THROUGH LAW
(VENICE COMMISSION)

in cooperation with

THE GENERAL PERSONNEL COUNCIL OF PALESTINE*

Under the auspices of H.E. the Prime Minister
Dr Mohammad SHTAYEH

Regional seminar for high level civil servants
15th UniDem Med

"PUBLIC SERVICE POLICIES: PARADIGMS FOR CHANGE"

Hybrid format: online and in Palestine*

17-18 May 2022

NEW MODELS OF PUBLIC SERVICE POLICIES FOCUSED ON STRENGTHENING HUMAN CAPITAL AND IMPROVING THE QUALITY OF WORKING LIFE

NATIONAL EXPERIENCE – EGYPT

by

Ms Laura DOSPINESCU

(Institutionnal Development Consultant, Ministry of Communications and Information Technology, Egypt)

* This designation shall not be construed as recognition of a State of Palestine and is without prejudice to the individual positions of Council of Europe and European Union member States on this issue.

Venice Commission - Council of Europe Commission de Venise - Conseil de l'Europe
F-67075 Strasbourg Cedex Tel +33 (0) 3 88 41 38 23 Fax +33 (0) 3 88 41 37 38
E-mail: venice@coe.int Web site: www.venice.coe.int

Human Development and Policies supporting developing the human capital and quality of the work life

By Ghada Labib

17th May 2022

Ministry of Communications and Information Technology

Overview of Institutional Development Policies

The Institutional Development mission is to **create a new business model** within government institutions through digital transformation, aiming to meet citizens' demands more efficiently and effectively deriving their satisfaction.
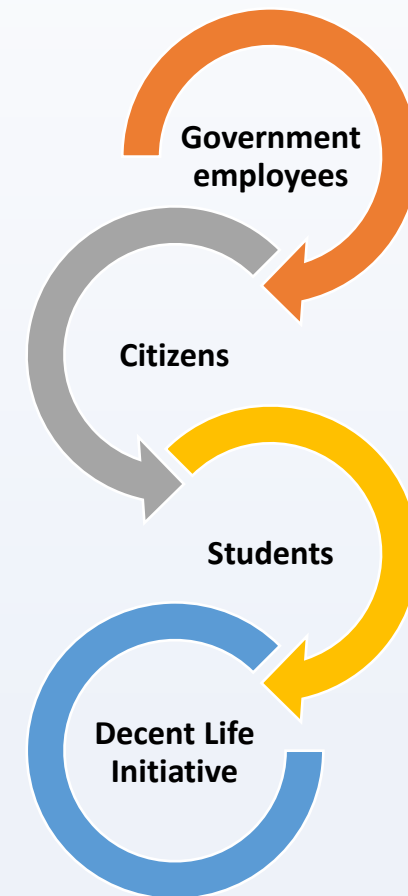
Goals

1. Create a **new generation of government leaders** capable of leading change in a digital enabled environment.

2. **Increase the efficiency and effectiveness** of government institutions.

3. Improve the **quality of services** provided to citizens.

4. Promoting citizens' **digital participation** and **technology adoption**.

Institutional Development Stats

180 532

Total number of trainees for digital capacity building and institutional development programs (certificates) in the interval Jan 21 - Apr 22

Government employees

Citizens

Students

Decent Life Initiative

Institutional Development Programs during 2021

The institutional development team within the Ministry of Communication and Information Technology of Egypt (MCIT) is working on:

1- Digital Inclusion

2- Digital Literacy

3- Digital Financial Literacy

Main Programs and Initiatives

1. Supporting the establishment of Digital Transformation Units in ministries, governorates, and public authorities

2. Launching the Digital Transformation Academy

3. The Institutional Development Project for the Egyptian governorates

4. Decent Life National Project for Egyptian Villages

Institutional Development Capacity Building Programs during 2021

1. Digital Transformation Program for Government Leaders in Ministries and Public Authorities

2. Design Thinking Program for Government Leaders in Ministries and Public Authorities

3. Technological Innovation and Digital Transformation Program for Employees in Ministries and Public Authorities

4. Technological Behavior Program for Employees in Ministries and Public Authorities

5. Digital Transformation Program (Basic and Advanced) for Employees in Ministries and Public Authorities

Institutional Development Capacity Building Programs during 2021

6. Digital Transformation Program to combat corruption for Employees in Ministries and Public Authorities

7. Digital Project Management Program for Employees in Ministries and Public Authorities

8. Basic Digital Skills Program for Employees in Ministries and Public Authorities

9. Advanced Computer Skills Program for Employees in Ministries and Public Authorities

10. Cybersecurity Program for Employees in Governorates and its affiliated directorates

Institutional Development Initiatives for Digital Inclusion

Social Media and Internet Safety Initiative	**Cyber Security Initiative**	**Digital Safe Society Initiative**	**Digital Egypt Youth Initiative**	**Digital Culture Initiative for Egyptian Universities**
Digital Transformation Initiative for University Students	**Artificial Intelligence Initiative for Higher Education Students:**	**Global Digital Skills Initiative**	**Digital Tomorrow Initiative**	**Digital Decent Life Initiative**

Human Capacity Building (Affiliates)

Digital Egypt Builders Initiative	Egypt University of Informatics (EUI)	The 9-Month Scholarship Program	Mahara –Tech	Fiber Optics Training Program
Creative Innovation Hubs initiative	Our Digital Opportunity Initiative	Future Work is Digital (FWD) initiative	Tech Ambassadors Program	African App Launchpad (AAL) initiative

Digital Transformation Units (DTUs) Descriptive Foundations and Professional Requirements

Digital Transformation Unit Manager

Enterprise Architect

Applications Architect

Integration Architect

BI Analyst

Data Engineer

Project Management Specialist

Policy and Process Specialist

Hardware/Software Specialist

Digitization Specialist

Thank you

✉ **ghada.labib@mcit.gov.eg**

🐦 **ghadalabib**

f **Ghada.Labib.Official**

in **Ghada Labib**